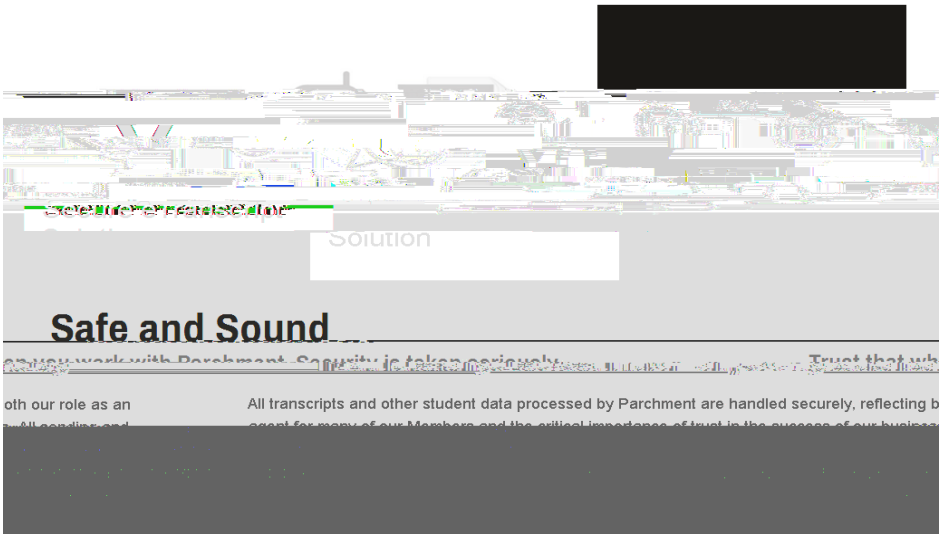Student Transcript Requests